



Case Study

UIB Group London



“ The transition from our old coffee machines to our new ones was handled smoothly and efficiently and we are very happy with the functionality of the machines. Since signing with Refreshment Systems we have found their service levels outstanding.

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Executive Director

▶ ABOUT UIB GROUP LONDON

United Insurance Brokers (UIB) is an independent, international insurance and reinsurance broker headquartered within the London Insurance Market.

Our London Account Manager, overlooked the most recent vending machine upgrade: seamlessly replacing the old machines with 8 brand new free standing bean-to-cup coffee machines and 9 water coolers.

▶ THE CHALLENGE

- UIB wanted to upgrade their existing vending machines with modern ones to reflect the brands high profile corporate image.
- There was a demand for fresh bean-to-cup coffee, as opposed to the ground coffee that was being served.
- They needed as little disruption as possible as employees and clients relied on the machines to get refreshments.

▶ THE SOLUTION

- We installed 8 new Neo Bean-to-cup coffee machines (left). These modern, touch screen machines offer a true coffee shop experience; allowing you to adjust the drink strength and the amount of milk and sugar.
- All of the existing machines were replaced within 2 hours with minimum disruption to the employees and clients.
- The machines on-site are all maintained and filled by our operatives to ensure there's no down-time or empty selections.
- 9 modern water coolers were also installed at key points around the offices.

To find out what we can do for your business call a member of the team on

0800 169 3686

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REFRESHMENT SYSTEMS LTD.