

Refreshment Systems Ltd.

# Cleaning Guide Quikbrew Single



# Contact us

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For Ingredients: ingredients@refreshmentsystems.co.uk 01226 720 482

This cleaning guide is for advice only

Please refer to the operative manual for complete safety information and instruction when considering any maintenance on the machine.

#### 2. SAFETY INSTRUCTIONS

- Read all instructions.
- To protect against electric shock do not immerse cord and plugs in water or other liquid.
- Do not let cord hang over edge of table or counter; or touch hot surfaces.
- Switch off at mains (unplug from outlet) and turn off water supply when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord, plugs, or after the appliance malfunctions or has been damaged in any manner.
- The use of spares and accessories not recommended by Marco may cause damage and/or injuries.
- Do not use outdoors. Do not place on or near a hot gas or electric burner.
- Close supervision is necessary when the appliance is used by or near children.
- Do not use the appliance for anything other than its intended use.
- Save these instructions.

### 4.5 Cleaning:

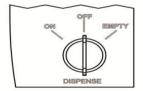
Like any cooking utensils the coffee urn of your Qwikbrew 2 must be cleaned properly and regularly.

Marco recommends cleaning after each days brewing using a suitable urn-cleansing compound. Marco's own brand cleaner is available (Part Number 8000235), instructions are given on each tub. Your Qwikbrew 2 is supplied with one large urn cleaning brush and one small sight-glass cleaning brush – to assist thorough cleaning.

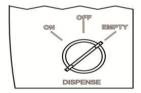
The exterior of the machines may be cleaned with a damp cloth and a light detergent. Do not use abrasive cloths or creams, as this will spoil the finish of the machine. Do not use a water jet or spray. Beware of accidentally operating the draw off tap when cleaning the front of the machine.

#### For machines with Push Button Delivery

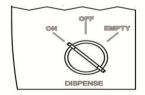
For model 1000384 Push Button Rear Delivery. This model comes with an optional drain hose to allow the user to empty the Urn into a drain or container by turning the key on the front panel. However some residue can be left in the tap and dispense valve and this residue should be also drained off prior to performing a new brew. The key should be removed after use and stored in a safe place to remove the possibility of accidental emptying of Urns.



Keyswitch position OFF Solenoids disabled and backlights LEDs off



Keyswitch position EMPTY Coffee dispense solenoid open and backlight LEDs off



Keyswitch position ON
Dispense solenoids enabled
and backlight LEDs ON

For model 1000384 Push Button Rear Delivery. This model comes with an optional drain hose to allow the user to empty the Urn into a drain or container by turning the key on the front panel. However some residue can be left in the tap and dispense valve and this residue should be also drained off prior to performing a new brew. The key should be removed after use and stored in a safe place to remove the possibility of accidental emptying of Urns.

# 4.6 Descaling:

The only regular maintenance required is occasional de-scaling.

In common with all coffee brewer manufacturers, service calls resulting from limescale are not covered by warranty. Fitting a scale reducer is recommended, especially in hard water areas. Marco can advise on suitable water treatment by contacting sales@marco.ie

A service agent should descale the machine regularly. Marco suggests that the machine be descaled every 3 months if the unit is in a hard water area. In soft water environments every 6 months should suffice.

#### 5. Technical data:

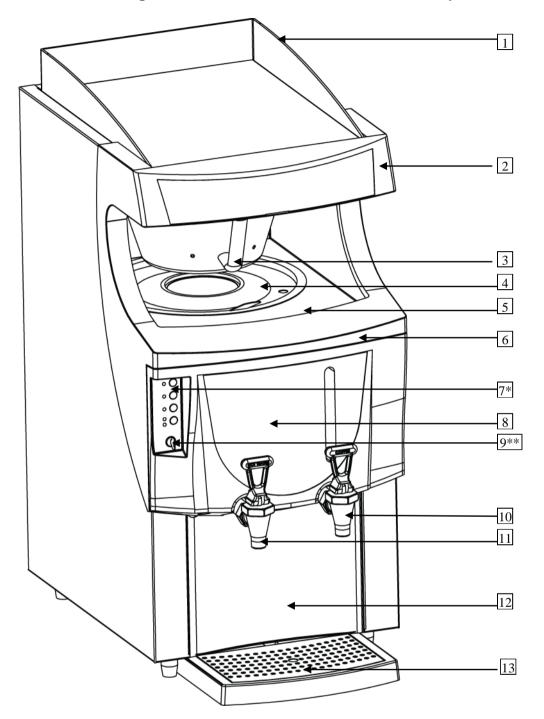
## **5.1 Troubleshooting:**

The Marco Qwikbrew 2 uses an electronic diagnostic system to help determine faults. If an error is detected a sequence of flashes is displayed through the POWER light.

#### DIAGNOSTICLIGHT GUIDE

No of flashes	Symptom	Action required
2	Water level below elements. Normal when machine first fills.	Check water pressure, if this is OK - call service agent.
3	Temperature sensor failure (o/c)	Call service agent
4	Water not heating	Call service agent
5	Temperature sensor failure (s/c)	Call service agent
6	Machine not filling	Check water pressure. If this is OK and the machine has not returned to normal operation after 15 min – call service agent

Fig.1 – Qwikbrew Overview – External components



Description	Description	
1. Cup Rail - <b>1801510</b>	8. Label Bottom Marco QB2 Single- 1900700	
2. Label Header Marco - 1900690	**Only for machines with keyswitch capabilities Switch keylock 3 position -1501727	
3. Basket complete - 2300087	10. Tap Coffee - <b>2100295</b>	
4. Urn Lid - <b>2300350</b>	11. Tap Hot Water - <b>2100275</b>	
5. Panel Top Qwikbrew 2- <b>1801531</b>	12. Curved Panel	
6. Panel Service Qwikbrew 2- 2200466	13. Drip Tray Complete (255mmX186mm)- 2300299	
7. *If the machine has a keyswitch use: Label QB2 3Brew w/ keyswitch -1900711 For machines without a keyswitch use: Label QB2 3Brew -1900712		